

MIFF Frequently Asked Questions

TICKETS

How much do tickets cost?

- **Full Festival Pass - \$200** (non-transferable, admits pass holder to all public festival events, subject to availability)
- **Partial Pass – \$85** (10 admissions, admits up to two people to any festival screening)
- **Individual movie tickets - \$9** (Opening Night, Closing Night and Special Events are \$12)

Where can I buy passes and tickets?

Online: Visit www.miff.org to buy passes and individual tickets.

- **Individual tickets** to all shows are available in advance* online until noon on the day of the screening.
 - *If you have purchased tickets in advance online*, when you arrive at the venue, take your receipt and photo ID to the designated person who will check you off and direct you to the appropriate line. We're sorry, but there are NO refunds or exchanges on individual tickets purchased in advance online. If you do not have a printer or lost your receipt, don't fret – we also have a list of online ticket purchasers at the door.
- **Full Festival and Partial Passes** are also available online.

At Railroad Square Cinema: Tickets to individual movies go on sale about fifteen minutes before each screening. Passes are available for purchase Wednesday, July 13 through Friday, July 15, 11am-1pm and 5-7pm AND at any time throughout the festival.

At Colby College's Given Auditorium: Tickets to individual movies go on sale approximately a half hour before each screening. Passes are available for purchase at any time during the festival.

PAYMENT: MIFF accepts Visa and Master Card, cash and personal checks at all venues during the festival. Make checks payable to MIFF.

***PLEASE NOTE:** Individual tickets may *ONLY* be purchased online at www.miff.org until 12pm on the day of the show OR at the festival venue shortly before show time.

GETTING IN TO MOVIES

How will online sales affect the ability of pass holders to get into movies?

Full and partial pass holders who arrive at least fifteen minutes before show time are entitled to priority seating *subject to availability*. Pass holders ARE NOT required to have individual tickets. Instead, they will simply present their passes at the door to gain entry. **Because 50% of seats for EACH screening have been reserved for pass holders and at-door ticket purchasers, no show will be completely sold out through online ticketing. PLEASE NOTE, however, that as in other years, pass holders are not necessarily guaranteed a seat at smaller venues.**

What is the procedure for getting in to movies?

- Pass holders who arrive at least fifteen minutes before a screening receive priority admission.
- Next, people who have purchased advance tickets online will be admitted.
- Those wishing to purchase individual tickets at the screening will form a line, as directed, and the venue manager will determine seating availability.

Because of the large number of seats available at Colby College's Given Auditorium, individual tickets will usually be sold starting about a half hour in advance. However, pass holders and people who have purchased advance tickets online will be admitted first.

FOOD AND DRINK

May I bring my own snacks to screenings at Given Auditorium?

Given Auditorium rules permit only bottled water in the theater. No candy, snacks, gum, or soda allowed.

Where can I get a meal?

Buen Apetito and Grand Central Café share the parking lot with Railroad Square Cinema and offer quick, tasty food. In addition, there are several downtown restaurants and cafés within walking distance of Railroad Square and a short drive from Colby. Visit www.miff.org and www.watervillemainstreet.org for dining suggestions.

RECEPTIONS

Who may attend MIFF receptions?

All receptions – with the exception of the Sponsors and Filmmakers Reception – are open to all festival attendees as space permits.

SUPPORTING MIFF

How can I become a festival volunteer?

Volunteers are always welcome! Please contact MIFF's Volunteer Coordinator, Julia Sidelinger at miff.volunteers@gmail.com.

How can I/my business become a festival sponsor, purchase an ad in next year's Program Guide or Adopt-A-Film?

Contact MIFF (207-861-8138 or info@miff.org) and let us know of your interest. Complete sponsorship information is also available on our website.

How can I make a donation to MIFF?

MIFF wouldn't happen without our sponsors and supporters. To join them, please contact us at the phone number or email address above, or send your check, payable to MIFF to MIFF, 177 Main St., Waterville, Maine 04901. Your contribution is tax deductible as allowed by law.